

PINNACLE PERFORMANCE

The Best Reviewed
Sales/Customer Service
Training Program
in the
Tire/Auto Service Industry!



Produced and hosted by Sale Away LLC. CEO and Tire Review magazine contributing “Selling Smart” editor, Steve Ferrante, Pinnacle Performance is the only sales/customer service/culture training program your tire/auto service business will ever need!

Onsite Training

Highly-acclaimed in-house Pinnacle Performance Training regimen (approximately once every 6 months) will get your sales/customer service team in peak shape and keep them there!

Online Training

Exclusive hosted “Pinnacle Performance Portal” training community with comprehensive “Pinnacle Performance Tool-Kit” branded for your business!

Call Recording/Scoring

Measure training effectiveness and manage employee phone performance at the point-of-sale with our call recording and evaluation services of actual customer calls into your business!

Winning Team Culture

Pinnacle Performance seminar for all as every employee represents your brand. Learn the principles of a winning team corporate culture and what is required to create and sustain a high-performance organization!

Leadership

“Pinnacle Performance Leadership” training program specifically for store managers. Learn the best practices, principles and management processes of effective leadership!

For complete details on the total sales / customer service / winning team culture solution for your tire/auto service business, please contact Sale Away CEO, Steve Ferrante, directly at 866-721-6086 Ext 701 or via email at steve@saleawayllc.com



Pinnacle Performance Training